

Skip the queue for medication and use

MEDICATION DELIVERY SERVICE*

*(*For NTFGH Outpatient Prescriptions only. Please ensure you have at least 2 weeks worth of medication at home before requesting for delivery.)*

Place your order via these channels:

NUHS APP

Select 'Medication' tab >
'Medication Refill'



FORMSG

*(if you do not have
Singpass)*

<https://for.sg/jhcmmeddelivery>
or scan QR code



Visit <https://www.ntfgh.com.sg/for-patients-and-visitors/pre-order-your-balance-medication>
for more information.

TERMS & CONDITIONS

FOR MEDICATION DELIVERY SERVICE*

1. Please ensure you have at least 2 weeks of medications before requesting for a delivery.
2. Delivery Date: Monday to Friday (excluding Public Holidays)
3. Delivery Time: 9am to 1pm, 2pm to 6pm, 7pm to 10pm
4. Delivery is only available within the main island of Singapore.
5. Certain medications cannot be delivered (e.g.: controlled drugs, medications that need to be taken immediately); your pharmacist will advise accordingly.
6. Delivery fee of **\$4.00** per delivery.
7. Additional fees may be charged for the following:
 - i. Urgent deliveries
 - ii. Bulky items (ranging from \$6-\$20)
 - iii. Rescheduling of missed deliveries
 - iv. Amendments to medication quantity, delivery date / time after processing (\$4)
8. Items delivered are non-refundable / non-exchangeable.
9. Kindly ensure payment of medications done prior to delivery. Failure to do so may result in a delay of delivery.
10. For further enquiries, kindly contact us at 67161591 / 67161220 or email us at JHCampus_OutpatientPharmacy@nuhs.edu.sg.

