

Frequently Asked Questions

COVID-19 VACCINATION AT JURONGHEALTH CAMPUS

1. Who is eligible to be vaccinated?

We are now offering COVID-19 vaccination to our outpatients with complex chronic medical conditions, as they are more vulnerable to severe complications from COVID-19 infection.

If you have not received the first dose of the vaccine and wish to be vaccinated, our specialists will assess you for suitability to be vaccinated during your next clinic visit.

Once deemed suitable, you may receive your vaccination at the hospital.

2. Can I be vaccinated if I am currently warded in the hospital?

Currently, COVID-19 vaccination is available only for outpatients.

3. Can I make an appointment or walk in to your clinic to be vaccinated?

Currently, vaccination is only offered to eligible outpatients with upcoming clinic appointments. Appointments for vaccination can only be made after being assessed by our doctors.

Walk-ins for COVID-19 vaccination are not allowed, all patients need to be assessed by our doctors for their suitability prior to vaccination.

4. I was rejected at the community vaccination centre previously. Can I still be vaccinated at the hospital?

Our doctors will make the assessment based on your medical records. If you are seeing doctors from different hospitals, you may be asked to check with them based on your medical condition.

5. I have received MOH's letter of invitation but did not register my interest via www.vaccine.gov.sg. Can I still be vaccinated at the hospital?

If you are deemed suitable for vaccination after being assessed by our doctors, arrangements for your vaccination will be made on site.

6. My preference is to be vaccinated at a community vaccination centre. Can I request for a memo from NTFGH?

During the consultation, our SOC doctors will make the assessment based on your medical records. If you are seeing doctors from different hospitals, you may be asked to check with them based on your medical condition.

If you are suitable for vaccination and would like to be vaccinated at the community vaccination centre, you will be given a memo. In this scenario, please note that your second dose will also be administered at the community vaccination centre.

7. If I am suitable to be vaccinated and choose to do it at NTFGH, what happens next?

Arrangements will be made for you to be vaccinated at our vaccination centre at Clinic A23. Please note that the vaccination may not take place on the same day as your SOC appointment.

The vaccine is given as an injection into the muscle of your upper arm and consists of 2 doses, with the second dose due in 21-28 days. After your first dose is administered, we will schedule an appointment slot for your second dose.

You need both doses to have the full vaccine protection, and for the protection to last as long as possible.

8. For the vaccination appointments, what should I take note of?

- Bring your IC for both appointments
- Please turn up on time
- Please wear short-sleeved attires, or sleeves loose enough to be rolled up
- If you are unwell, please call 6716 1250 (Mon-Fri: 10am-6pm) to postpone your appointments

9. How long will each session take?

After each injection, an observation period of 30 minutes is required post-vaccination as part of safety requirements. If you feel unwell, please approach our medical staff on duty.

10. Which vaccine is used? Will I be able to choose the brand of vaccine?

You will not be able to choose the brand of vaccine you receive. To date, only the Pfizer-BioNTech and Moderna COVID-19 vaccines have been authorised for pandemic use by the Health Sciences Authority (HSA). Both vaccines have met the stringent safety and efficacy criteria required by HSA.

11. Is the vaccine free?

The vaccine is free for all Singaporeans and long-term residents in Singapore, which includes Singapore Permanent Residents, and Employment Pass holders.

12. What if I miss my second dose?

You should stick strictly to your vaccination appointment slots, unless medically unfit. It is strongly advised to adhere as much as possible to this 21-day interval to ensure optimal efficacy of the vaccine.

13. Can I be vaccinated at two different vaccination centres for the two doses?

The two doses should be administered at the same vaccination centre.