



Ng Teng Fong
General Hospital

TeleConsult

Your next doctor appointment, wherever you are



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Why TeleConsult?

Skip the queue and waiting time - you can now consult our doctor without making a trip to the hospital. Teleconsultation allows the remote delivery of medical care and services using telecommunications technology, and is conducted on secure, high quality video conferencing platforms. You will receive the same level of patient care and medical attention from the convenience of your home, office, or wherever you are.



TeleConsult gives you greater convenience. Our doctors can:



Conduct real-time consultations via a computer or smartphone



Prescribe medications



Issue medical certificate or memo if needed

Speak to your doctor or clinic staff to enquire whether TeleConsult is suitable for you

If you are eligible, details will be sent via SMS and email. A Zoom app on your device is required for TeleConsult. Please note that a consult fee still applies for this service, and it does not include charges for medication and investigations.

For more information, scan QR code:



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